

CFE✓CERT

# Certificate

The management system of

**OYAK GENEL MÜDÜRLÜĞÜ**

located at

**Ziya Gökalp Caddesi No:64  
Kurtuluş, ÇANKAYA / ANKARA**

has been assessed and certified according to the requirements of

**ISO/IEC 20000-1:2018**

for the following scope of activities

**The Service Management System for Ordu Yardımlaşma Kurumu (OYAK) Genel Müdürlüğü provides the services in the service catalogue which offered by IT department to other units of OYAK and members of OYAK as internal and external customers.**

**Ordu Yardımlaşma Kurumu (OYAK) Genel Müdürlüğü bünyesinde Bilgi Sistemleri Müdürlüğü tarafından, iç ve dış müşteri olarak Genel Müdürlük birimlerinin ve OYAK üyelerinin kullanımına sunulan servis kataloğunda bulunan servisleri kapsamaktadır.**

This certificate is valid from 09.12.2021 until 09.12.2024 and remains valid subject to satisfactory surveillance audits.

Certificate No: CFE/21/26679  
Issue: 1



**CFE Certification Limited**  
6 Bevis Marks Building, 1<sup>st</sup> Floor, Bury Court,  
EC3A 7HL, London, United Kingdom